



Mercy Health

Care first

## Welcome Letter

### Chief Risk & Assurance Officer

#### Mercy Health

Dear Colleague,

We are excited to extend an invitation to potential applicants for the position of Chief Risk and Assurance Officer at Mercy Health. As an esteemed healthcare organisation committed to excellence, Mercy Health is dedicated to providing compassionate care while upholding the highest standards of integrity and accountability. We are seeking a dynamic and experienced individual to lead our Internal Audit and Risk Assurance Program (IARA) and contribute to our mission of serving our communities with excellence.

At Mercy Health, we hold ourselves to the highest standards of integrity and professionalism, guided by our core values of compassion, hospitality, respect, innovation, stewardship, and teamwork. As the Chief Risk and Assurance Officer, you will play a pivotal role in ensuring that these values are not only upheld but integrated into every aspect of our operations.

The primary purpose of this role is to provide leadership and influence in the development and success of our Internal Audit and Risk Assurance Program. This includes providing independent, objective assurance to all stakeholders, supporting governance responsibilities, and leading the program of risk assurance. Additionally, you will be responsible for developing and implementing sustainable approaches to evaluate and improve governance and internal control systems.

To excel in this role, you must possess significant experience in risk and internal audit, along with demonstrated ability to work with and influence boards, executive management, and staff. Membership in relevant professional associations or institutes is desirable, as is familiarity with the healthcare or aged care sectors. Additionally, the role will require national travel, so flexibility and willingness to travel are essential.

As Chief Risk and Assurance Officer, you will be responsible for managing a team of dedicated professionals and external service providers, ensuring that our risk and assurance activities are conducted effectively and efficiently. Key performance indicators will be reviewed annually to ensure that we are meeting our objectives and driving continuous improvement.

At Mercy Health, we are committed to fostering a culture of respect, inclusion, and collaboration. We value diversity and believe that a diverse workforce strengthens our organisation. As such, we encourage applicants from all backgrounds to apply.

If you are a motivated leader with a passion for excellence and a commitment to making a difference in healthcare, we invite you to join our team at Mercy Health. Together, we can continue to provide exceptional care and support to those in need.

Thank you for considering this opportunity. **To discuss this opportunity further, please reach out to our leading consultants from Alumni Global:**

- **Jessica Gough, Head of Research** – [jessica.gough@alumniglobal.com](mailto:jessica.gough@alumniglobal.com) +61 448 350 146
- **Laurence Sims, Principal Consultant** – [laurence.sims@alumniglobal.com](mailto:laurence.sims@alumniglobal.com) +61 456 789 856

Sincerely,

**Angela Nolan**

**Chief Executive**